

W-01303A-08-0227
SW-01303A-08-0227



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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2008 74062

Date: 12/18/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

DEC 18 2008

First:

Last:

Complaint By: Jack

Yonkovich

Account Name: Jack Yonkovich

Home:

DOCKETED BY

Street:

Work: (000) 000-0000

City: Brookings, SD

CBR:

State: AZ Zip: 57006

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone:

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

11/20/2008

Jack Yonkovich

Phone: /

Email: j

Docket you wish to comment on: Sun City Water service rate increase

Case or Utility Name: Arizona American Water Company

Docket Number: W-0130A-08-0227

Position on Docket: Con

A company that manages its business so it needs a one time incremental increase of 79+% need to be seriously evaluated as to how it is managing its business. In these economic times it is ridiculous to make this proposal with this huge increase to the Commission.

In Bradley Coles letter of November 11, 2008 to the those of us that are SCW water customers he suggest it is "only 52 cents" per day. I also responded to him directly as it makes zero sense that a well managed business can justify this huge increase. Are we supporting a management team that really does not know how to budget for capital expenditures and to efficiently run their company?

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

December 18, 2008 (sent following letter via e-mail to consumer)

Mr. Jack Yonkovich

Brookings, SD

Dear Mr. Yonkovich:

Your comments regarding the Arizona-American Water Company (AAWC) rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the AAWC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Carmen Madrid
Public Utility Consumer Analyst
Utilities Division

Filed in Docket No. W-01303A-08-0227 & SW-01303A-08-0227

End of Comments

Date Completed: 12/18/2008

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